

Public Comments Received for Case Number: 2025-00257
Response Monday, September 15, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Consumer Services Sunday, September 14, 2025

From: Melissa Smith
City: Hazard
State: KY
Zip: 41701

Comments:
Price gouging.

Eastern KY has suffered enough in the last several years, now we can barely afford electricity- basic human needs. This requires a formal investigation.

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Thank you for your interest in this matter.

Received through Consumer Services Friday, September 12, 2025

From: Bethany Hall
City: Betsy Layne
State: Ky
Zip: 41605

Comments:

My bill is ridiculously high. Last month month before it was 700-800\$ a month just for an electric bill. I live in a small trailer, its just me here most the time. I make sure everything is turned off, as much as possible. I have contacted the company about this situation several times, but still no help. I cannot afford to pay bills like this. Ive told the company something is bad wrong, but I have yet to receive any help. Please help.

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Monday, September 15, 2025 7:37:49 AM

Case #2025-00257 – no return email address

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, September 14, 2025 1:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Sunday, September 14, 2025 at 1:42 PM

Name: Melissa Smith

Address: [REDACTED]

City: Hazard

State: KY

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: Price gouging. Eastern KY has suffered enough in the last several years, now we can barely afford electricity- basic human needs. This requires a formal investigation.

Have you contacted the utility about the problem: Yes

██████████ ██████████
Louisa, KY 41230

September 14, 2025

Public Service Commission
P. O. Box 615
Frankfort, KY 40602

Re: Case 2025-00257

To Whom It May Concern:

We have been citizens of eastern Kentucky practically all our lives and we love our state! But we NEED an intervention by someone who can protect the interests of those in our beautiful state who are going to be affected by the reckless business practices of American Electric Power/Kentucky Power. We will use the company names interchangeably.

Knowing that the Public Service Commission members have changed over the years, we would like to give you a brief history of what American Electric Power has done to our area in Kentucky. Around 2013, Kentucky Power had a public hearing in Louisa, Kentucky, regarding the shutting down of our coal-fired power plant. I, Jeff Kinser, was in attendance at this meeting. Kentucky Power proceeded to tell the rate payers in this hearing that we had two options: One, if they put scrubbers on the power plant, our rates would increase by 30 percent; Two, that if the rate payers of Kentucky would buy half of the Mitchell plant, which is located in West Virginia, our rates would only increase by 12 percent.

The Public Service Commission allowed Kentucky Power to go with the second option, acquiring the Mitchell Plant. After 2015, when they tore down the plant and implemented these changes, that rate increase and the riders that were put on the bills well exceeded 30 percent. Since that time, American Electric Power has had another rate increase and also changed the tariffs on commercial businesses and public utilities, putting demand charges

on their bills. This has drastically increased the amount of electricity charges in our area.

In reading the request for the rate increase, Kentucky Power said it was due to business and population decline in eastern Kentucky. Part of the reason businesses are leaving our area, especially where Kentucky Power is their provider, is the price being paid for electricity. It is exorbitant.

And nowhere over the years of them requesting these rate increases, have they said they were downsizing their staff, streamlining their business or decreasing dividends to their stockholders. Kentucky Power is a publicly held company, and the Public Service Commission should take a hard look at the amount of the dividends disbursed to their stockholders and the salaries of the executive branch officers.

We support people working for a living and making a good living. But when exorbitant salaries are placed on the backs of working people, with some struggling to keep the lights on, that's when INTERVENTION needs to happen. We know people personally that are in that very situation; this is a FACT.

I, Jeff Kinser, am also a current sitting member of the Louisa Water and Sewer Board. I do not know if the Public Service Commission has considered that when Kentucky Power gets a rate increase, public utilities' electric rates rise as well. Therefore, usually public utilities must raise the water and sewer rates. This means not only is the public forced to pay a higher electric bill, but they also face higher water and sewer charges. The public utilities cannot absorb the rate of the increase. At the present time, the electricity rates being paid by our water and sewer are crippling the utility company. I am sure we are not the only utility company suffering from high electricity rates.

I have served on the Water and Sewer Board for several years. To give you an idea of these rates, approximately eight years ago, our normal electric bill for our utility company ran from \$21,000 to \$23,000 a month. Our July bill for this year was around \$44,000 and this is after several years of modernizing and automating our plant to become as efficient as possible.

Additionally, I have been a small business owner since 1992 in this area. In those years, we have had to run our business efficiently and streamline it to survive. We do not have the luxury of mismanaging our business funds. We cannot just go and ask for more money. If Kentucky Power was a private business, it would not survive, at least not how it operates its business at this time. The best outcome that the ratepayers of Kentucky could ask for

would be that the electrical grid in the state of Kentucky be deregulated and opened up for competition.

Competition is a good thing in business. Deregulation would give you a well-run company that would strive to give a good service in order to gain customers. The rates would be lowered to achieve this goal. At the current time, the electricity rates dissuade business from locating in eastern Kentucky. We need new businesses to locate here in eastern Kentucky to replace the lost coal mining jobs. If you notice, the large-scale job announcements are going south to states with better electrical rates or states where utilities have been deregulated.

We hope when you read this that you truly consider from your heart what is the best for the people of eastern Kentucky.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jeff Kinser".

Jeff Kinser

A handwritten signature in cursive script, appearing to read "Tracy Kinser".

Tracy Kinser

From: [PSC Public Comment](#)
To: ["Patsy Stamper"](#)
Subject: RE: Case #2025-00257
Date: Monday, September 15, 2025 8:55:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Sunday, September 14, 2025 5:44 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257

[REDACTED]

[REDACTED]

NO RATE HIKE FOR KY POWER

Thank you for your attention to this important matter. Easter Kentuckians have it hard enough to pay power bills as it is.

From: [PSC Public Comment](#)
To: [Patsy Stamper](#)
Subject: RE: Case # 2025-00257
Date: Monday, September 15, 2025 8:55:00 AM

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Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Sunday, September 14, 2025 5:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257



Please no rate hike for Ky Power. Rates are unaffordable as it is

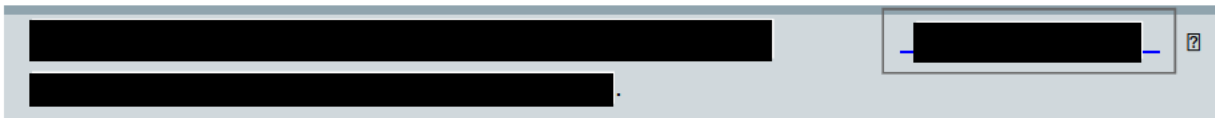
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 15, 2025 8:54:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Saturday, September 13, 2025 1:06 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



Please don't approve KY Power's request for a 14.99% rate increase. My electric bill is unbelievably high as it is. Between the often single digit temperatures during this past winter and the recent recording breaking heat, my bill is outrageously high. I set my thermostat on 64 in the winter and 75 in the summer and my electric bill is still ridiculously high. This is what happens when we allow a monopoly to supply a basic need. AEP reports record earnings at the expense of their customers. When will they begin operating within their financial means and stop treating customers as their piggy bank?

Yours truly,
Reagan Reed
[REDACTED]
Russell, KY 41169

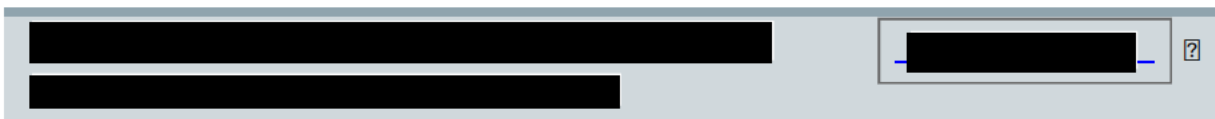
From: [PSC Public Comment](#)
To: ["Missie Pelfrey"](#)
Subject: RE: Case Number 2025-00257
Date: Monday, September 15, 2025 8:54:00 AM

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Thank you for your interest in this matter.

From: Missie Pelfrey [REDACTED]
Sent: Saturday, September 13, 2025 11:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00257



Please NO INCREASE. I am a nurse that works 48 hours a week with one job and atleast 12 hours a week with a second job that pays out almost what I make in bills already including my student loans. I help my elderly father with things that he needs that he cannot afford. I help my extended family buy food that they would not have if my electric bill continues to raise. This could cause people to go hungry and lose their house if they have to purchase the food. It is enough that food, gas and supplies keep increasing. I could only imagine what a hard time people making less than me are having to pay their current electric bills. Im sure many people go without food to keep the lights on. Things are hard enough as it is.

I live in Carter County Kentucky. You are OUR advocates, not the utility companies'. Please help us!

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 15, 2025 8:54:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Saturday, September 13, 2025 10:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power

[REDACTED] [REDACTED] ?

Please deny Kentucky Power's latest rate increase. Our electric bill is already ridiculously expensive and I shudder to think about a 14.99% increase. KY Power and parent company AEP report record profits at the expense of their customers. Is there any end to their greed?

Sincerely,
Thomas Reed
[REDACTED]
Greenup, KY 41144

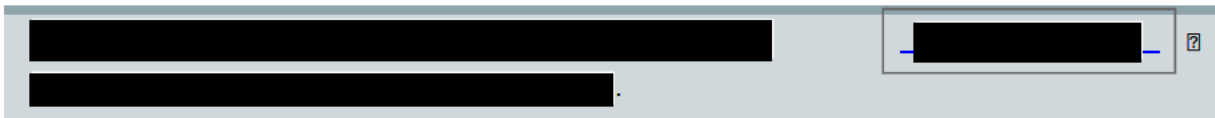
From: [PSC Public Comment](#)
To: ["Chris Dickerson"](#)
Subject: RE: 2025-00257
Date: Monday, September 15, 2025 8:54:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Chris Dickerson [REDACTED]
Sent: Saturday, September 13, 2025 6:52 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



To whom it may concern,

The residents of Eastern Kentucky are currently facing significant financial challenges, and an additional rate increase of 14.9% by Kentucky Power would place an undue burden on our community. Many of us are already burdened by exorbitantly high electricity bills, and further rate hikes would only exacerbate our financial hardships.

We respectfully urge you to reconsider and do not approve this proposed increase. Our community cannot afford to absorb another substantial rise in energy costs. Thank you for your understanding and consideration.

Sincerely,
Christopher Dickerson

[REDACTED]

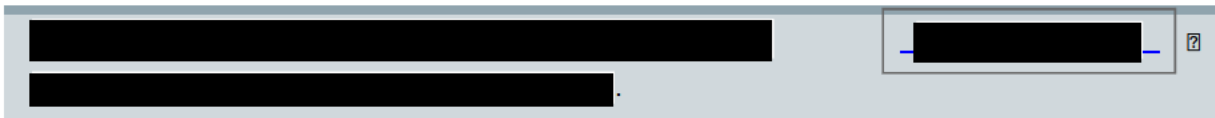
From: [PSC Public Comment](#)
To: ["Alvin Blanton"](#)
Subject: RE: Public Comment on Case No. 2025-00257 Kentucky Power Rate Increase
Date: Monday, September 15, 2025 8:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Alvin Blanton [REDACTED]
Sent: Friday, September 12, 2025 12:11 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comment on Case No. 2025-00257 Kentucky Power Rate Increase



To: psc.comment@ky.gov

Subject: Public Comment on Case No. 2025-00257 Kentucky Power Rate Increase

Dear Kentucky Public Service Commission,

My name is Alvin Blanton, and I reside at [REDACTED] Catlettsburg, KY in Boyd County. I am writing to express my deep concern and strong opposition to the proposed 14.9% rate increase by Kentucky Power in Case No. 2025-00257.

This rate hike is not reasonable, and it is certainly not sustainable. Since 2010, our electric bills have risen at nearly twice the rate of inflation. If approved, this increase will push our costs even further beyond what working families and retirees can bear. It will be devastating to our region.

Kentucky Power has repeatedly cited population decline as justification for raising rates. Yet out of the 20 counties they serve, 19 are projected to lose significant population by 2050—according to the University of Kentucky's projections. These numbers are public, widely available, and should be central to any responsible business planning:

- Breathitt: -51%
- Floyd: -44.4%
- Clay: -41.6%
- Carter: -32.5%

- Martin: -33%
- Pike: -26.3%
- Knott: -25.6%
- Perry: -22%
- Greenup: -21.1%
- Leslie: -29.5%
- And many more...

Only Rowan County is projected to grow (+18.5%). Boyd County, where I live, is projected to decline by 8.7%—but I believe that can be reversed with smart investment and community support.

Kentucky Power must right-size its business model to reflect these realities. You cannot continue to raise rates on a shrinking customer base and expect economic recovery. This trajectory punishes those who remain, and it undermines the future of Eastern Kentucky.

I urge the Commission to reject this rate increase and demand a more responsible, community-minded approach from Kentucky Power. Our region deserves better.

Sincerely,
Alvin Blanton

A solid black rectangular box used to redact the signature of Alvin Blanton.

Catlettsburg, KY 41129

*Angela M Goad
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*Hector Garcia
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Ashland, KY 41101

*Katie M Glass
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P. O. Box 634
Frankfort, KY 40602-0634

*Harlee P. Havens
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